

FREQUENTLY ASKED QUESTIONS

Which extension application method is best for me?

We offer 3 types of extension application methods – Hand tied wefts, Tape-ins, and Keratin Fusion Extensions. At your initial consultation, we will discuss which method will work best for you, your hair and your lifestyle. Each method is unique, and has it's pros and cons.

At special request, we also have Glam Bands (think Halo), Clip in extensions, ponytail pieces and U-part wigs available.

How many rows do I need?

1 ROW will provide fullness and fill in your ends so your hair looks slightly longer.

If your natural hair is already close to the length of your hair goal and you want volume and fullness, then 1 row should be all that's needed.

2 ROWS will add length and fullness. If there is extreme difference between the length of your natural hair and your hair goal, then you will need 2 rows or more in some cases.

During your consultation, we will determine exactly how many rows you need based on your existing hair and your hair goals.

What does my consultation appointment look like?

During your consultation, we will discuss your hair goals. We will discuss which method will work best for you and your hair type. We will color match your extensions to your natural hair, or discuss additional color services to get you to where you'd like your hair color to be. You will be required to put down a \$500 deposit, in order for us to purchase your hair, as well as save your appointment slot for installation.

Is there anything I need to do prior to my consultation?

To help us get a clear indication of your hair's condition, type and color, it is important to come in with clean, dry hair on the day of your consultation. We also recommend that if you plan to change the color of your hair, that you do so prior to having your hair matched. All this can be discussed prior to your consultation day.

What does an installation appointment include?

At your installation appointment your hand-tied wefts will be colored according to the goals we discussed during your consultation. Your custom colored hand-tied wefts will then be installed, blended, and styled. We will also be taking before & after pics!

Does my package price include the price of my hair?

The price of your hair will be determined on the day of your consultation, and is in addition to the package price that you choose. The hair must be paid for after the consultation, before your appointment for install can be made. The package price will be due on the day of installation.

How are they installed?

Hand-tied wefts are installed by creating a beaded row of your own natural hair, then sewing the hand-tied wefts onto that beaded row. We use the Hidden Bead Method for attaching the wefts, which completely hides the beads making the extensions virtually undetectable.

Tape-in extensions are applied in a sandwich- like pattern, with the natural hair in between the two pre-taped wefts.

Keratin Fusion Extensions feature small strands of 100% human hair bound by a small amount of keratin protein. Keratin is a protective protein that is naturally found in hair, nails and skin. The Keratin is melted using a heated tool, to bond to a small amount of your natural hair. This durable solution creates a truly undetectable look.

Does my package price include coloring my natural hair to match the Extensions?

No, coloring your natural hair is considered a separate and additional color service. However, custom coloring your extensions to match your natural hair, IS included in your package price.

What is the maintenance like?

For your sewn in wefts, maintenance appointments are needed every 6-10 weeks and cost \$200 to remove and move up 1 row of extensions or \$280 for 2 rows. Move-up pricing does not include color but does include a shampoo and blowout.

How often do I have to buy new hair?

New hair should be purchased every 6-9 months. If you follow the at home maintenance instructions, and come in regularly to have your hair moved up, you can extend the life of your hair up to 12 months.

I have curly hair. Are there textures available that will match my natural curl pattern?

Yes! There are hand-tied wefts, tape-ins, and keratin fusion tips available in a range of curl patterns.

What products can I use?

Hydration is KEY to keeping your extensions in tip top shape. You will need to invest in a sulphate-free, hydrating shampoo and conditioner, a leave-in conditioner, and a hair serum or oil.

WE USE and recommend the following products:

- A Boar bristle brush for detangling wet and dry hair.
- Glam Cleansing Shampoo (for oily scalps) or Framesi's Moisture Rich Shampoo (for dry scalps)
- Glam Nourishing Mask or Framesi's Moisture Rich mask
- Glam Leave-In Spray or Framesi's Primer 11
- Glam Argan Serum or Morphosis Sublimis Pure Oil

All Framesi and Glam products can be purchased through us at the salon.

DO NOT USE the following products on your extensions:

- High alcohol content hairsprays
- Shampoos containing any type of sulphate
- Sea Salt texturizing sprays
- Any type of volumizing product
- Sunscreen containing Avobenzone – This will discolor your extensions.

Can I go swimming in the pool or the ocean with Extensions?

Chlorinated water and salt water will ruin your extensions! At the very least it will dry them out, at worst it can create matting, tangling, and breakage. If you swim or go to the beach, please take every precaution not to get your hair wet. If your extensions do get wet, thoroughly shampoo and use a deep conditioning hair mask as soon as possible.

Can I wear my hair up?

Yes! Ponytails, topknots, braids, half up / half down styles are all achievable with all of our extension application methods.

Can anyone get hair extensions?

There are some scalp conditions that are not compatible with hair extensions e.g. Psoriasis and Eczema. However, the severity of these conditions can vary greatly from person to person and can be assessed at your initial consultation.

Any additional tips or tricks?

We always encourage our clients to sleep on a silk or satin pillow case. Any other fabric can cause friction, creating split ends, and or breakage, and potentially matting the hair.

In addition to a silk or satin pillowcase, we recommend using a silk or satin scrunchie, to tie your hair into a low ponytail or braid before going to bed. This will help maintain your style, preventing you from needing to use as much heat to style your hair the next day, as well as keeping your hair from getting matted.

Okay I'm ready to book my consultation!

Please provide a clear picture of your current hair, a picture or description of your hair goals, your availability, and contact information! We will reach out to you to set up your consultation. Let's achieve those hair goal dreams!!

Contact Information:

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